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SERVICE HOTLINE

Number: 048/2025
Date: 17 April 2025

Name and Surname: Pravesh Govender
Designation: Head – IT Delivery

ALL MARKETS - JSE CLIENT FACING FIREWALL REPLACEMENT PROJECT

Further to [Service Hotline 033/2024](#) published on 1 March 2024 and [Service Hotline 158/2024](#) published on the 8 November 2024, the JSE' Network Team are conducting traffic flow enhancements to JSE client and internal facing firewalls.

Kindly note that the completion of the JSE CLIENT FACING FIREWALL REPLACEMENT PROJECT has been postponed to Q2 2025. The implementation will take place on 10 May 2025.

It will be mandatory for all clients to conduct technical connectivity tests post the implementation of the firewall change. Testing will be scheduled for Sunday, 11 May 2025 between 07h00 and 16h00 SAST.

Clients will be required to perform telnet tests to the respective systems and confirm the receipt of multicast on all data feeds which your entity subscribes to.

We appreciate your understanding and cooperation during this period. Should you have any questions, please contact the Client Service Centre on +27 11 520 7777 or CustomerSupport@jse.co.za

MARKETS / SERVICES:

- ☒ Equity Market
- ☒ Equity Derivatives Market
- ☒ Interest Rate Derivatives Market
- ☒ Currency Derivatives Market
- ☒ Commodity Derivatives Market
- ☒ Bond Market
- ☒ Bond ETP Market
- ☒ JSE Broker Deal Accounting (BDA)
- ☒ Real Time Clearing (RTC)
- ☐ Colocation
- ☒ International Access Point (IAP)
- ☒ EOD Information Subscribers
- ☒ Live Information Subscribers

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or CustomerSupport@jse.co.za